

Process for GWSA Trips

General: (1) All travellers on GWSA Travel Club trips **should** be members of the Guelph Wellington Seniors Association. Non-members are now able to book trips two weeks after members provided room is still available.

(2) Memberships are payable to the **City of Guelph** — Visa, MasterCard, Cash or Cheque may be used unless otherwise indicated.

(3) **Please refrain from using scented products during GWSA trips.**

Booking Your Trip: (1) Service numbers will be issued at the Centre starting at 8:30 am the day of trip bookings. (2) Phone bookings to 519-823-1291 will start at 9:00 am on the same day. (3) Travellers may book for two GWSA members the first morning of the trip bookings starting at 9:00 am. (4) The purchaser of day trip tickets is responsible for finding a replacement if he or she is unable to travel. A waiting list may be consulted. **A Doctor's certificate is required for a refund.**

Accessibility: (1) Please inquire about accessible seating **prior** to booking your ticket. As with all buses, accessible seating is limited. You can help us ensure that we use this seating as efficiently as possible by providing information about your assistive device. Please note that:

- Travellers who will be using a powered wheelchair on trips are advised to note this when registering. While our trips are accessible, seating for a powered wheelchair on the bus is limited and will be spoken for on a **first come first serve** basis. We cannot accommodate scooters on the buses.
 - Travellers who can transfer to a bus seat may have their collapsible, manual wheelchair or walker stored in the cargo area of the bus if required.
 - Lift Limit: **500 lbs maximum weight** (wheelchair and person combined)
 - Lift Width: **32 inches**
- (2) Travellers with a disability, who require assistance during the trip, **must** be accompanied by a person who is fully capable of rendering such assistance (this person must be an adult for some trips). The cost for this assistant will be the fee published for the trip.

If you have any questions, please call **the front desk at 519-823-1291**.



TRAVEL in DECEMBER 2019 - Register on OCTOBER 2, 2019



NOTE: TOTAL COSTS SHOWN INCLUDE TAX

Tuesday, December 10, 2019 — Panorama of Lights in Simcoe

Total Cost: Members: \$85 Non Members: \$95 Code: 233377

Join us as we tour Castle Kilbride (all adorned for Christmas) in Baden, then on to supper. After a good meal, we will go to see the Panorama of Lights in Simcoe. Please have your lunch before you join the bus for our trip.

Leave Evergreen: 1 pm Carousel: 1:05 pm Square: 1:20 pm Return: 9-9:30 pm

It takes time to put these trips together and we need YOUR commitment to make these trips actually happen!

DON'T WAIT! That means booking your seat **BEFORE** the trip has to be cancelled due to low numbers.

The Travel Committee must give the number of bookings a MONTH before the date of the trip and, if there aren't enough reservations AT THAT TIME, the trip will be cancelled! If you have already booked your seat, you will get a refund.

The GWSA will not provide refunds if the trip itinerary is altered due to circumstances beyond the control of the GWSA Travel Club. If there is a 'refund or compensation' to the travellers as determined by the refund policy of the Transportation Company or the Booking Company, the GWSA travellers will receive the refund.

NEWS: Members or Non-Members can now book any trip from the **Great Canadian Holidays** catalogue by phoning Great Canadian Holidays at **1-800-461-8687** and book your trip yourself. Just say you're a member of the **Evergreen Seniors Community Centre in Guelph** and we will receive a commission for that trip.

Please do not park your vehicles in the Evergreen parking lot while you are on a day trip.

Vehicles **must** be left at the Carousel parking area in Riverside Park where you will board the bus. This allows for other members to have a place to park when they come throughout the day.